
Lincoln Financial Group

Service Contact Sheet

Customer Service Center: (800) 423.2765

Press “Option One” for claims.

Press “Option Two” for administration and other questions.

You will receive immediate assistance.

Customer Service Center Hours of Operation:

Monday through Thursday, 7 a.m. – 7 p.m. Central Time

Friday, 7 a.m. – 5 p.m. Central Time

Email us at:

claims@LFG.com for any claims questions.

clientservices@LFG.com for administration and other questions.

You will receive a response within 24 hours or less.

Email address to submit disability claims is:

disabilityclaims@LFG.com

Enrollments and adjustments fax to: (877) 573.6177

Visit us at:

www.jpfig.com for real-time information and benefit administration.

Billing Address:

Lincoln Financial Group

P.O. 0821

Carol Stream, IL 60132-0821